Terms & Conditions – Early Access YES Website Purchase

1. **Online Purchase**
   All purchases must be made through the official Dr Nazelia Clinic website during the campaign period of 1–14 November 2026.

2. **Consultation Fee**
   A RM100 consultation fee applies to first-time consultation appointments with our doctor. This fee covers the assessment of treatment suitability and medical documentation.

3. **Payment**
   Full payment must be completed online to confirm the purchase. All purchases are subject to successful payment verification.

4. **Purchase Confirmation**
   Clients will receive a payment receipt and purchase confirmation code after successful payment. Please keep these details for redemption at the clinic.

5. **Redemption**
   Purchased packages must be redeemed at the selected Dr Nazelia Clinic branch. Clients are required to present their purchase receipt upon redemption.

6. **Appointment Booking**
   Appointments are subject to availability. Advance booking is recommended. Purchasing a package does not guarantee an immediate appointment.

7. **Treatment Eligibility**
   All aesthetic treatments are subject to doctor's assessment and suitability. The doctor reserves the right to recommend an alternative treatment if the purchased treatment is not suitable for the client.

8. **Package Usage**
   Packages cannot be exchanged for cash or transferred to another person.

9. **Refunds and Cancellations**
   All treatment package purchases are strictly non-refundable, non-exchangeable and non-transferable. Please contact the clinic directly for assistance.

10. **Promotions**
    Early Access YES packages are valid only during the stated campaign period and cannot be combined with other promotions, discounts or vouchers

11. **General Terms**
    Dr Nazelia Clinic reserves the right to amend these terms where necessary, subject to applicable laws. Any material changes will be communicated to clients where appropriate.